

Follow these simple steps to start shipping directly to your patients

- 1 Place your patient's order online at PureEncapsulations.com or contact customer service at customerservice@PureEncapsulations.com or toll-free at **800-753-2277**.
- 2 Follow the same process you would when placing your own order except **update the shipping address to your patient's**.

The screenshot shows the Pure Encapsulations website interface. On the left, a progress bar indicates the current step is 'Shipping' (step 1 of 2). Below the progress bar, the 'Shipping Address' section is visible, with a '+ New Address' button highlighted in a blue box. A green arrow points from this button to a detailed 'Shipping Address' form on the right. The form includes fields for 'First Name', 'Last Name', 'Street Address' (with three lines), and 'City'. At the bottom right of the form are 'CANCEL' and 'SHIP HERE' buttons.

- 3 **Pay wholesale price and charge your patient SRP.**
(wholesale price is kept confidential and is not included with the order shipment)

RETAIL PRICE	PRACTITIONER PRICE
\$10.90	\$5.45

- 4 **Receive an email** once your order is shipped so you can notify your patient.

The email confirmation features logos for Pure Encapsulations, Douglas Laboratories, Genestra Brand, Seroyal, and Wobenzym. The text reads: "Thank you for your order! Your order invoice is below. If you have any questions about your order, please feel free to contact us. You can always track the progress of your order by logging into your account. Thank you again for your business! Remit to: Atrium Innovations, 112 Technology Drive, Pittsburgh, PA 15275, 1-800-753-2277".

- 5 Your patient will receive their order within **2-3 business days**.



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